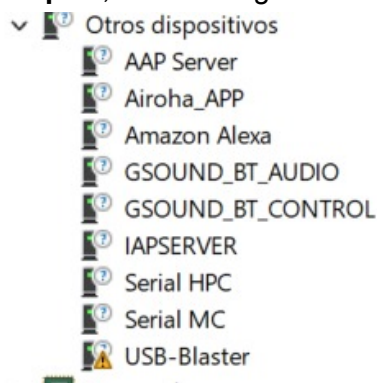# USB-Blaster issue

In this tutorial, we will learn how to resolve **error code 39**, which may appear on some **Windows 11** devices when installing the **Usb_blaster_q16.1** driver, available in the *drive* folder of the course materials.

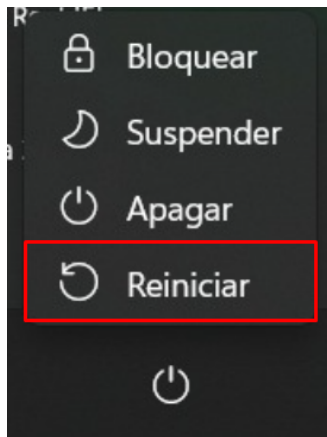First, you must **uninstall the drivers** from the device.

It is very important to **select the option highlighted in red**, as shown in the image.
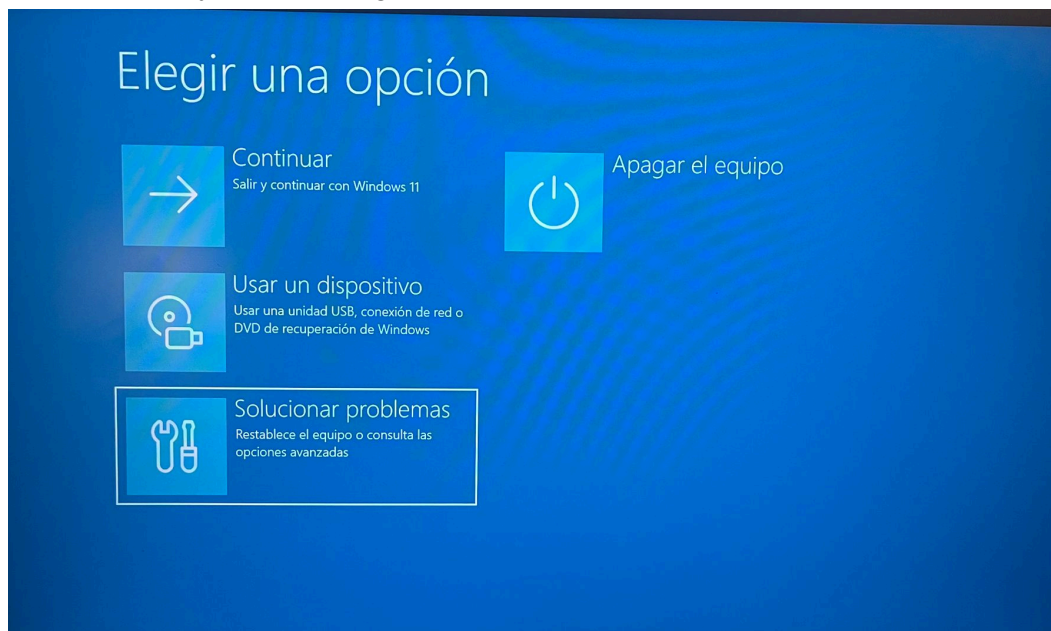
To verify that the process has been completed correctly, **change the device to another USB port**; the message shown in the next image should appear.

The next step is to **hold down the *SHIFT* key** while **restarting the computer**, keeping it pressed throughout the entire process.
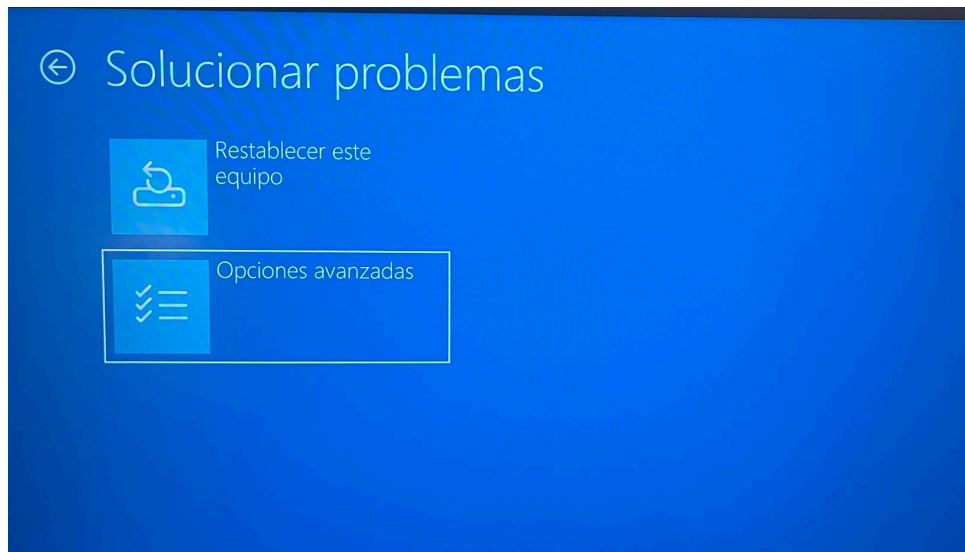

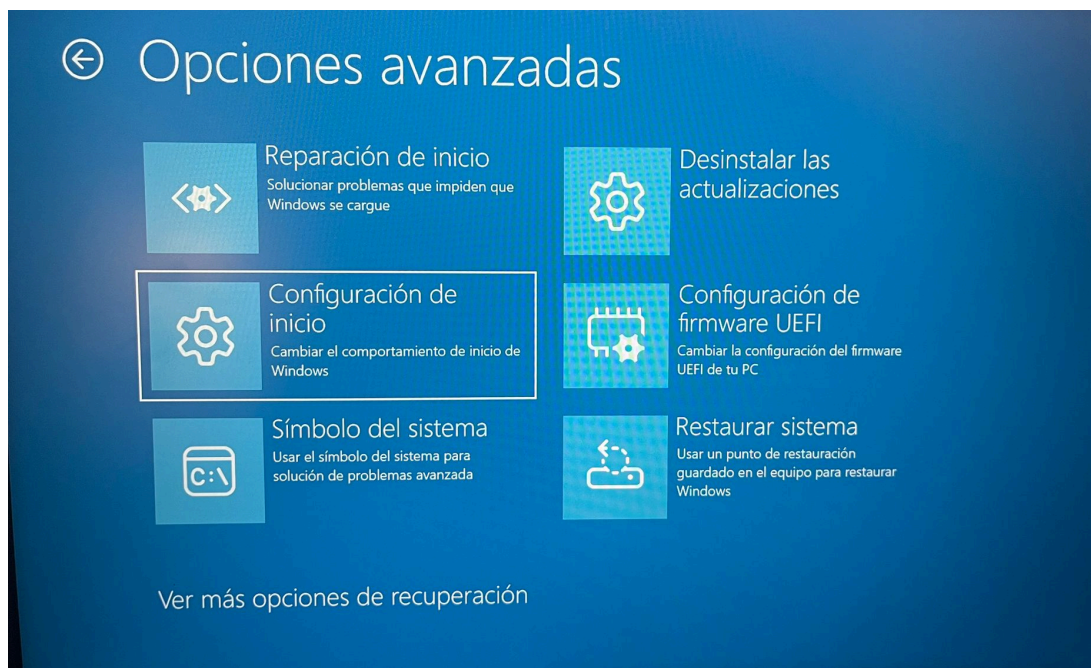If done correctly, the following menu should appear.

Select **"Troubleshoot"**, as shown in the image, and press the **ENTER** key.
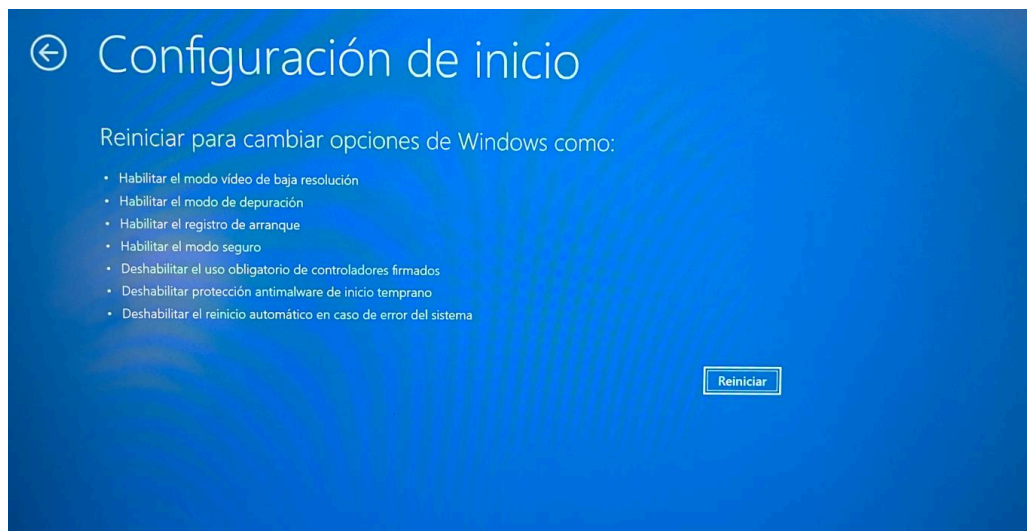
Next, another menu will open. **Select "Advanced options"** and press **ENTER** again.
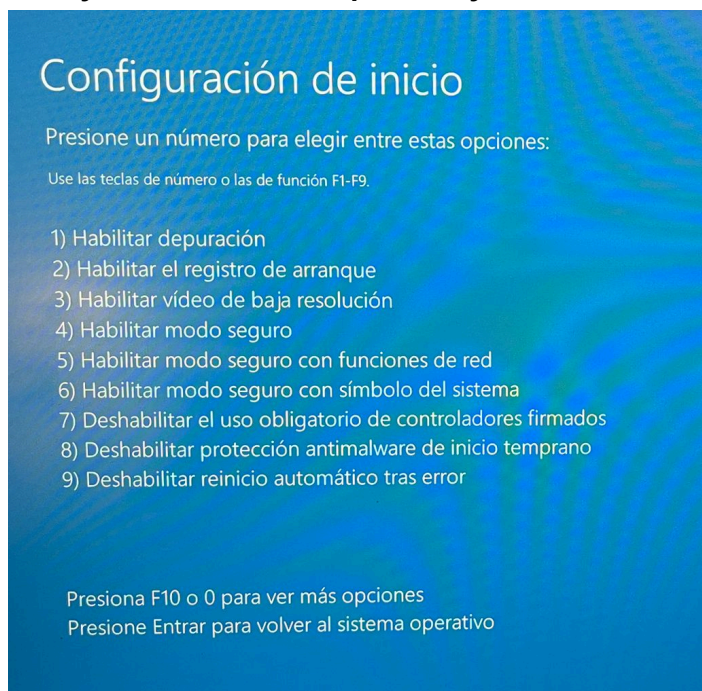

Inside the "Advanced options" menu, select **"Startup Settings"** and press **ENTER** once more.

On the following screen, simply **press the ENTER key again**.

Finally, in the last menu, press key 7.

After this, the computer will restart, and you will return to the Windows desktop.
At this point, you just need to follow the next tutorial:

https://digsys.upc.edu/csd/units/DE10_Lite/DE10_Lite.html